

# ConnectiCare members may use providers in the EmblemHealth Prime Network

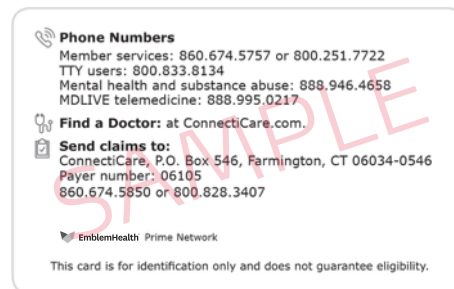
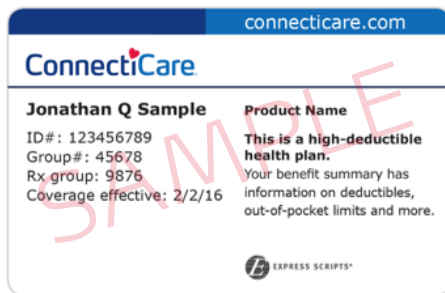
As a provider in the EmblemHealth Prime Network, you are also an in-network provider for commercial group members of ConnectiCare. ConnectiCare, based in Connecticut, is a subsidiary of EmblemHealth. Payment for services to ConnectiCare members follows your contract with EmblemHealth.\*

## For information and help

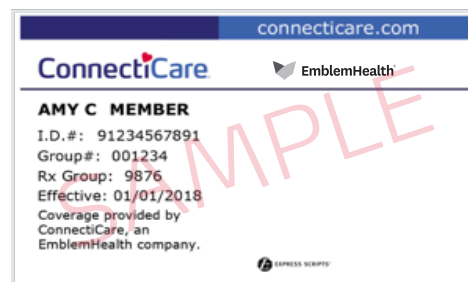
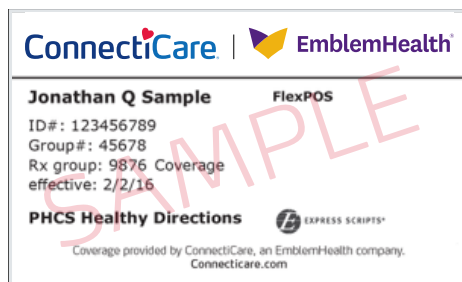
- Register on [connecticare.com/providers](http://connecticare.com/providers). Use the website to look up ConnectiCare medical and pharmacy policies and check members' eligibility and benefits. The enclosed flyer has more information on what the provider website offers.
- You may also call ConnectiCare provider services at **1-800-828-3407**.

## How to check eligibility

- Log in to [connecticare.com/providers](http://connecticare.com/providers).
- Check the member's ID card. The EmblemHealth logo will be displayed on the front or the back of the ID card, like the samples below.



Other cards you may see:



## Where to send claims

Submit claims to ConnectiCare electronically, or mail them to:

ConnectiCare  
P.O. Box 546  
Farmington, CT 06034-0546

The payer ID for electronic claim filing is **06105**.

## Some important ConnectiCare numbers

Provider services 1-800-828-3407

Utilization/preauthorization management 1-800-562-6833

Health management programs 1-800-390-3522

Pharmacy services 1-800-828-3407

Behavioral health program 1-800-349-5365 (through Optum)

Radiology preauthorization program 1-877-607-2363 (through RadMD)

\*EmblemHealth Prime Network in New York State