

# 2023 Quality Supplemental Data Training



# Supplemental Data Overview

Supplemental data is additional clinical data about a member.

Allows providers to supplement additional information beyond administrative claims based on the care provided.

Simple data feeds from your electronic health record (EHR)/electronic medical record (EMR) can help improve quality scores.

All supplemental data is subject to the review and approval of the plan's certified Healthcare Effectiveness Data and Information Set (HEDIS®) auditor.



# Types of Supplemental Data

## Standard

Aggregated member data from a provider's electronic health record (EHR)/electronic medical record (EMR) system in a required format.

## Non-standard



All other data which requires physical inspection. For example, member charts, clinical summaries.

May be submitted as proof of historical services, or services rendered by partnering or specialty providers only, to supplement compliance outside of claims and the standard supplemental file.



# Medical Record Access/Supplemental Data Exchange

We encourage providers to share supplemental data to ensure we capture all needed information regarding their patients.

Supplemental Data Type	Due Date	Submission	File Labeling	Template
<b>Standard – first file</b>	Dec. 29, 2023	<b>quality_data@emblemhealth.com</b> and copy relationship manager.	<b>Label file:</b> Standard File_Provider Collaborative Name_Date of Submission	 Standard Template
<b>Standard – other files</b> (as long as first file received by Dec. 29, 2023)	Feb. 28, 2024			
<b>Non-standard</b> (only to supplement claims and the standard file)  Note: <b>All medical records must            include member’s name and            date of birth.            Records must be PDF. Please            include full medical record for            that date of service.</b>	Dec. 29, 2023*	<b>HEDISgroup@emblemhealth.com</b> and copy relationship manager.	<b>Label file:</b> NonStandard File_Provider Collaborative Name_Date of Submission  <b>Label records:</b> Provider Collaborative Name_MemberID_Measure.	 NonStandard Template



\*Records only accepted starting Apr. 1, 2023, for measurement year 2023. Resubmitted or corrected records will not be accepted for files sent after Dec. 22, 2023. 4

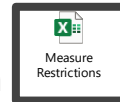
# Measure Restrictions

There are certain measures for which the plan can't accept supplemental data in measurement year 2023.

The plan is no longer accepting non-standard supplemental charts for A1C and blood pressure. Only standard data will be accepted for these measures. See spreadsheet below for all measure restrictions.

We have further aligned with NCQA to better leverage the capture of data electronically, rather than paper charts, to support efficiency of quality reporting.

Click Excel icon



# Questions

- Contact your provider network relationship manager.
- You may also email [quality\\_providerengagement@emblemhealth.com](mailto:quality_providerengagement@emblemhealth.com).



Thank you!

