

**The pharmacy benefits section of your member handbook was no longer valid after April 1, 2023. Refer to the information below instead.**

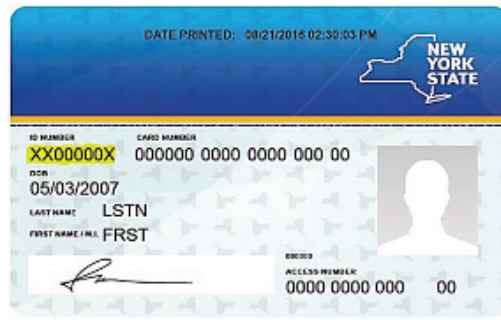
There was a change to your Medicaid pharmacy benefits starting April 1, 2023. Your Medicare Part D pharmacy coverage and pharmacy did not change.

Your EmblemHealth Dual Special Needs Plan may cover some over-the-counter (OTC) drugs. You can use your card at participating pharmacies or retail stores for non-prescription medicines, health-related items, and food.

### Pharmacy Benefit Change

- **Starting April 1, 2023, your prescriptions were no longer covered by EmblemHealth. Since April 1, 2023, they have been covered by NYRx, the New York State Medicaid Pharmacy Program.**
- Most prescriptions are covered by your Medicare Part D coverage. You may also use your Medicare plan's OTC card as stated above.
- If Medicare does not cover a prescription and you need to use your Medicaid pharmacy benefit, most pharmacies in New York State take NYRx. If your pharmacy does not take Medicaid, you may:
  - **Ask your doctor to send a new prescription to a pharmacy that takes NYRx.**
  - **Ask your pharmacist to transfer a refill to a pharmacy that takes NYRx.**
- Find a pharmacy that takes NYRx at [member.emedny.org](http://member.emedny.org).
- You will need to show the pharmacist your New York State benefit card, which includes your Client Identification Number (CIN).

Your New York State benefit card looks like this. Your CIN is highlighted:



- NYRx covers select prescription drugs, select prescription OTC drugs, select prescription vitamins, and select prescription cough medicine. Find the list of drugs covered by NYRx for dual-eligible beneficiaries at [health.ny.gov/health\\_care/medicaid/program/medicaid\\_transition/medicare\\_exempt\\_drugs.htm](http://health.ny.gov/health_care/medicaid/program/medicaid_transition/medicare_exempt_drugs.htm).

**Do you have questions or need help?** The Medicaid Helpline can help you in your preferred language. Call them at **800-541-2831** (TTY: **800-662-1220**), 8 a.m. to 8 p.m., Monday through Friday and 9 a.m. to 1 p.m. on Saturday.