



HEALTH MATTERS

2022, Volume 1





Summer Bucket List: Eat Well!

It's easier than you may think to eat healthy and nutritious meals. You don't need to visit a specialty grocery to purchase superfoods and maintain a healthy diet. Many nutrition-packed foods are easily accessible at your local supermarket or even corner store.

The Return of Farmers Markets

There are many benefits to getting your food from a farmers market. You'll be able to enjoy fresh, in-season produce that is at the peak of its nutritional value. You're also supporting your local farmers and can learn more about what's grown in the area. New York City residents can find their nearest farmers market by visiting grownyc.org.

Here are some healthy and affordable foods you can find at any grocery store, year-round. All foods, no matter how healthy, should be consumed in moderation. Always consult your doctor before making a major change to your diet.

Apples

Apples offer several health benefits, as they're rich in fiber and antioxidants. Because of this, they may help to promote weight

loss, they're good for your heart, and they help promote gut health. Eating apples also helps with dental hygiene. For the freshest and tastiest apples, check your local farmers markets and grocery stores in late summer and early fall.

Bananas

Bananas are high in the mineral potassium. Potassium helps to regulate blood pressure, and it's good for your heart. They're also easy to pack as a quick snack.

Eggs

Another corner store staple, eggs, are a great source of vitamins, minerals, protein, and good fats. Contrary to popular belief, most of the nutrients are in the yolk and not in the white portion. Try hard-boiling eggs instead of scrambling or frying them in butter and oil. Make a small batch and serve with whole grain toast and fruit for a quick and healthy breakfast.

Garlic

Garlic — not just useful for fighting vampires. A popular ingredient to add flavor to almost any dish, garlic packs a punch in its nutritional value. High in vitamins and nutrients, garlic can help boost your immune system, reduce blood pressure, and improve cholesterol.

Tomatoes

Tomatoes are a classic summer staple in the Northeast. They're packed with lycopene, a plant compound that gives them their red color. Lycopene has many health benefits. It's good for your heart, as it can help regulate blood pressure; and it can be beneficial for eye health. Tomatoes are also high in vitamin C, which has both an essential nutrient and an antioxidant, and potassium. At their peak in the middle to late summer, try different varieties, colors, and flavors this year.

WATER IS LIFE

Water is an essential nutrient that plays an important role in many of our natural functions like regulating body temperature and digestion. Men should aim to drink 100 fluid ounces, or five 20-ounce bottles of water, a day. Women should aim to drink 70 fluid ounces, or three and a half 20-ounce bottles of water, a day.

Watch out for dehydration — Some signs of dehydration include dizziness, dry mouth, and fatigue. Older adults are more at risk, and those that are less active lose 67 to 100 fluid ounces of water per day through skin, lungs, and urine.

Keep it simple, keep it balanced — Keeping a glass or bottle nearby can help you stay hydrated. Be sure to drink more when you're active and when it's hot or humid. It's also important not to drink too much or too little, maintaining a healthy balance of sodium and water levels in the blood.

Learn more at cdc.gov/healthywater/drinking/nutrition.





If You're Not Immunized, You're Not Fully Protected Against COVID-19

Getting the COVID-19 vaccine, and booster(s) when you are eligible, is still the best way to protect yourself and those around you from severe COVID-19 illness. Children 5 and older are eligible for the Pfizer vaccine. Don't wait; speak to your doctor about your vaccine options and questions.

Remember, both doses of the vaccine (or one dose of the Johnson & Johnson vaccine), and a third dose or booster(s), are available at no cost to you.

Visit your city or state's COVID-19 vaccine websites for more information and to find a vaccine location.

Visit emblemhealth.com/covid19 for the most up-to-date information about COVID-19 and your benefits.

YOUR PREVENTIVE CARE ✓ TO-DO LIST

Preventive care is one of the keys to unlocking your healthiest lifestyle. It includes routine health screenings and annual checkups that can help you identify potentially serious health conditions and get the necessary treatment.

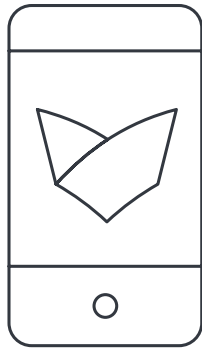
For your health. For your family.
For the future:

- ✓ Ask your doctor about important screenings for common conditions like diabetes, heart disease, and high blood pressure, as well as other important screenings, like those for certain cancers.
- ✓ Ask your doctor about the shingles and pneumonia vaccines. Visit [cdc.gov](https://www.cdc.gov) for more information on screenings and be sure to go for your annual checkup.
- ✓ Visit emblemhealth.com/live-well/prevention to access online tools and programs that make it easier for you to take care of yourself and the people you love most.

Work with your primary care provider (PCP) to discuss other yearly appointments you may need such as a visit to a dermatologist (for a skin check) or a gynecologist (for routine women's health checkups). Your PCP can help coordinate your care to make sure you are scheduling the right services and appointments.

We're Here for You in So Many Ways

Have questions about your health plan or benefits? We're here to help you find the answers you need. You can get in touch with us by:



Checking out our website.

You can find information on your plan, find a doctor, and more on [emblemhealth.com](https://www.emblemhealth.com). Our website is updated regularly with important announcements and new plan information. Browse our different sections or use the search function to find updates. Check out our new Medicare Resource Center at [emblemhealth.com/medicaremembers](https://www.emblemhealth.com/medicaremembers). Here, you'll find plan benefits and resources, wellness information, support services, and more.

Sending us a message.

Did you know that you can send us messages through our secure member portal? Sign in to our member portal at [emblemhealth.com/sign-in](https://www.emblemhealth.com/sign-in) and get personalized support.

Visiting us in person at an EmblemHealth Neighborhood Care location.

Neighborhood Care is here to help you with both in-person and virtual customer support, access to community resources, and programming to help the entire community learn healthy behaviors. We have locations across the New York area. Learn more and find a location near you at [emblemhealth.com/neighborhood](https://www.emblemhealth.com/neighborhood).

Calling us at the number on your member ID card.

A representative will be happy to help.

Sun, Sun, Sun, Here We Come

We love the sun. It makes us feel good, and our bodies benefit from it in many ways. But we also know that too much of it can damage our skin and even cause skin cancer.

Here are some sun safety tips for your next outing:

- **Cover up:** Sun exposure is a major risk factor for skin cancer. To protect your skin, try to avoid the sun between 10 a.m. and 4 p.m., when the sun's rays are strongest. If you are in the sun during these hours, seek shade and cover up with long sleeves, dark colors, and a wide-brimmed hat.
- **Use sunscreen:** A broad-spectrum sunscreen can protect against UVA and UVB rays with an SPF of at least 30. Reapply every 2 hours — more often if you're swimming or sweating.
- **Get checked:** Be sure to get an annual skin checkup with a dermatologist and talk to your doctor about any skin changes you notice.
- **Know your body:** Keep track of any suspicious or fast-growing moles or marks. If you notice a mole with irregular borders, changes in color, itching or burning, speak to your doctor.





Your Health, Your Reward

Our EmblemHealth Member Rewards Program is giving you more opportunities to be rewarded for taking care of your health. Use your rewards for items that promote good health.

To register and see what services could earn you rewards, call EmblemHealth Connect Concierge at **877-344-7364** (TTY: **711**), 8 a.m. to 8 p.m., seven days a week. If you register by phone, you must agree to the terms and conditions during your call. To review them before you call, visit **[termsandconditions.emblemhealthwellness.com](https://www.emblemhealth.com/termsandconditions)**. To get a copy mailed to you, call Connect Concierge.

To process your reward card for an eligible service, you must register for the program, complete the health service, and the claim or attestation must be received by Dec. 31, 2022. Only one reward can be earned for each service. Your gift card cannot be exchanged for cash. Please allow 8 to 10 weeks after your health service for your reward card to arrive.

Advance Care Planning

What type of health care would you want if you became too sick to tell the doctor yourself?

Consider creating a living will with directions, in writing, on the type of treatment you would or wouldn't want, and who would speak for you if you weren't able to speak for yourself. You should make advance care planning decisions based on your personal values, preferences, and discussions with your loved ones.

Learn more on the National Institute on Aging's website at **[nia.nih.gov](https://www.nia.nih.gov)**.



See Clearer in 2022

Strong eyes are an important part of good overall health. That's why we offer you routine vision benefits administered by EyeMed. Our vision benefits include services like routine eye exams and medically necessary contact lenses and eyeglasses.

Most plans cover vision benefits. For more information, check your summary of benefits or call the Customer Service number on your member ID card.

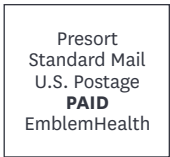
If you'd like help finding an eye care provider, visit eyemedvisioncare.com/emblem or call EyeMed at **877-324-2791**, 7:30 a.m. to 11 p.m., Monday through Saturday, or 11 a.m. to 8 p.m. on Sunday.



Make The Most of Your Benefits

Move over, YouTube. There's a new video in town. And, it's exclusive to most EmblemHealth members.

We've created a personalized video for each of you that helps you to understand your benefits and make the most of your health coverage. Just sign in to our member portal, **myEmblemHealth**. If you don't have an account, go to **my.EmblemHealth.com** and click "Register." You'll find your benefits video on the home page. Grab some popcorn, hit "Play Video," and enjoy!



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Important EmblemHealth Member Resources

At EmblemHealth, we're committed to supporting you. An important part of that commitment is making sure you're informed about all the resources available to you. This includes:

- Member resources available on our website.
- Your privacy rights.
- Your independent, external appeal rights and how to submit complaints and appeals.
- Your member rights and responsibilities (what we expect from you and what you can expect from us).
- How to find a doctor or hospital.
- How to get a provider directory.
- How to get verbal and written information in your preferred language and using the TTY line.
- Language assistance for you to discuss utilization management and appeal issues.
- Doctor transitions as your child grows.
- What to do if you reach your benefit limit.
- Our care management services, including how to become eligible and how to opt in or out.
- Coordinating your health care.
- Utilization management decisions.
- Our Quality Improvement Program.
- Your pharmacy coverage, restrictions and preferences, and pharmacy procedures including limits, exception requests, generic substitutions, therapeutic interchanges, and step therapy protocols.
- How new medical technologies may become a covered benefit.

To learn more, visit emblemhealth.com/healthmatters or call us at the number on your member ID card. You can also request a copy of this information be mailed to you in your preferred language.

