

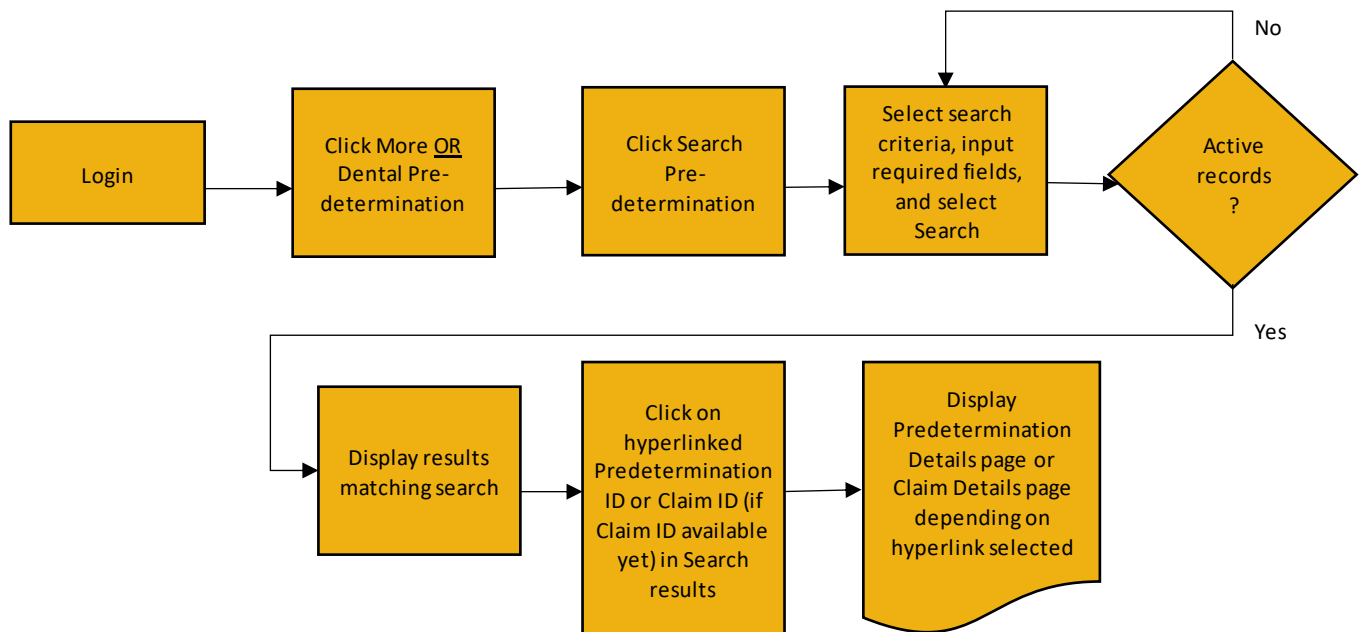
Search and View Dental Predetermination

Quick Reference Guide (QRG)



Provider Portal – Search and View Dental Predetermination

This Quick Reference Guide (QRG) will provide an overview of the process of searching for and viewing a dental predetermination in the Provider Portal.



Let us look at the steps in detail for searching for a dental predetermination.

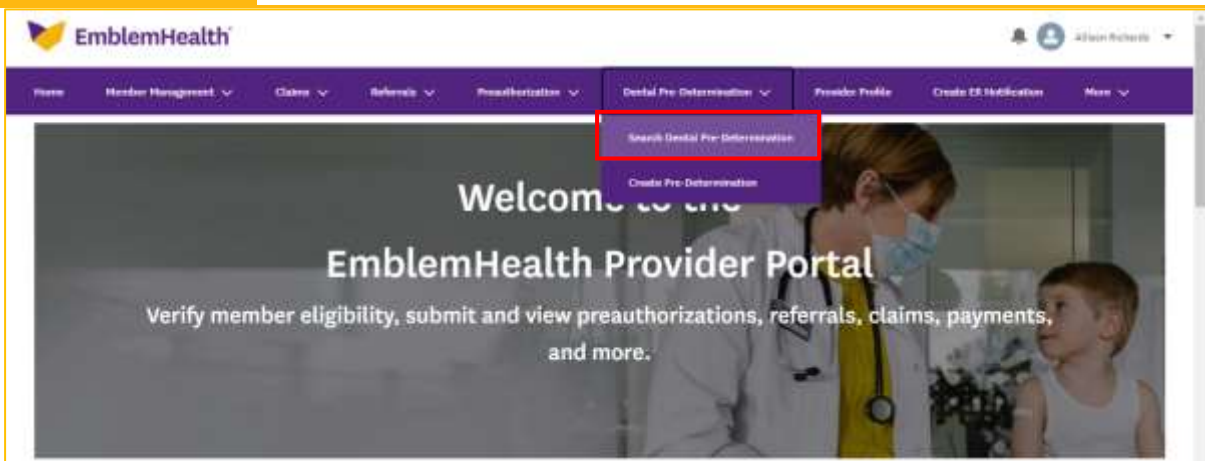
Purpose: Search for and view a Dental Predetermination.



Step 1:

To search for a previously created Dental Predetermination in the Provider portal:

1. From the EmblemHealth **Home** page, click the **Dental Predetermination** tab.
2. From the drop-down list, select **Search Dental Predetermination**.





Step 2:

The Dental Predetermination Listing screen displays.

1. In the **Search By** field, select Predetermination ID, Member Name, or Member ID from the drop-down menu.

Note: For this example, we will use **Predetermination ID**.

The screenshot shows the top of the search interface. At the top right is a yellow button labeled "Create Predetermination". Below it is the "Search By*" dropdown menu, which is open and shows three options: "Predetermination ID" (highlighted in blue), "Member ID", and "Member Name". A red box highlights the dropdown menu. Below the dropdown are two buttons: "Reset Search" and "Search".



Step 3:

1. Enter the Predetermination ID.
2. Click **Search**.

The screenshot shows the "Dental Predetermination" search results page. At the top center is the title "Dental Predetermination". Below it is a sub-header: "You can search for dental predeterminations that have been submitted within the last 24 months. Requests submitted by means other than portal, such as by fax, phone or EDI, will take some time to be seen in the portal." At the top right is a yellow button labeled "Create Predetermination". Below it is the "Search By*" dropdown menu, which is now closed and shows "Predetermination ID". Below the dropdown is a text input field labeled "Predetermination ID *" containing the value "PznA00no6lBgg". A red box highlights the input field. Below the input field are two buttons: "Reset Search" and "Search".

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Step 4:

The search results display.

1. Select the required **Member ID** row from the search results.
2. Click **Proceed**.

Select Member

Filter By

Member ID	Member Name	Date of Birth	Address
K10017860001	Hall, Liz	04/04/1984	6110 ALDERTON ST, REGO PARK, NY, 11374

Total Records: 1 Showing 1-1



Step 5:

1. Enter the **Service Date From** and **Service Date To**.
Note: You can search back as far as 2 years ago and can search for up to 90 days of predeterminations at a time. However, you cannot search for a future date.
2. Click **Search**.

Select Member

Member ID	Member Name	Date of Birth	Address
K10017860001	Hall, Liz	04/04/1984	6110 ALDERTON ST, REGO PARK, NY, 11374

Service Date To *



Step 6:

The search results display.

1. Click the **Predetermination ID** from the search result to view the Predetermination Details.

Filter By

Predetermination ID	Member ID	Member Name	Settled Date	Servicing Provider Name	Servicing Provider NPI
P21A00106893	K10017860001	Hall, Liz	11/04/2020	Feppe, Cynthia	1022847000

Your search returned 1 results. Showing 1-1



Step 7:

The Predetermination Details screen displays.

Note: You can click **Ask a Question** to send a message related to your dental predetermination.

Dental Pre-Determination Details



Pre-Determination Status Finalized	Member ID K10017860001	Member Name Hall, Liz	Servicing Provider Foppe, Cynthia
Submission Source Web	Settled Date 11/04/2020		

[Ask a Question](#)

Member Information

Member ID K10017860001	Member Name Hall, Liz	Coverage Start Date 01/01/2020	Coverage End Date 09/30/2020
Date of Birth 04/04/1984	Coverage Type Dental	Plan Type PPO	Plan Name EH PPO Preferred Premier

Claim Information

Pre-Determination ID P21A00106893	Claim Type Dental	Settled Date 11/04/2020
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Service Line Information

Service Line Number ↑	Procedure Code & Code Description	Tooth Number	Surface Code	Allowed Amount	Notes
1	D2750/Crown Porcelain Fused To High Noble	7		\$0.00	ZK4

Total Records: 1 < Showing 1-1 >

Total Charge Amount
\$6,000.00

Provider Information

Servicing Provider			
Name Foppe, Cynthia	NPI 1022847000	Provider Phone (212) 156-9023	Provider Address 564 Port House Ave., Bronx, NY 10463

This Predetermination Of Benefits Is Valid For 6 Months And Only While The Patient is Covered Under This Benefit Program. This Is Not A Guarantee Of Payment But An Estimate Of The Benefits Available For The Proposed Services. It Does Not Reflect Any Applicable Coordination Of Benefits.

When the treatment is completed the Dentist should indicate the date(s) of service where indicated above and any changes that were made from the original plan, sign this form and send to GHI at the address shown on the last page. The submission of additional claims or the revision of an approved treatment plan prior to the final payment of the claim may affect the estimate given here.

Thank
You

